

**Winter Period Plan 2021/22**  
**Devon**  
**Primary Care Services - Overview by Service Area**



In order to ensure that the health and social care community are aware of arrangements over the bank holiday period, primary care services information is included in this Winter Period Information Pack.

Each contractor list is sorted by contractor type, to help identify services in a specific area.

**Information included covers:**

- o Overview by Service Area
- o Opening Times and Rota's for Community Pharmacists
- o Optician Information
- o Opening Times of NHS Dental Practices
- o Urgent Dentistry Access Details and Availability.

**Access to Pharmaceutical Services**

Rota arrangements are in place for community pharmacy services throughout the year, including this holiday period. This ensures that there is good geographical distribution across the county, of pharmacies that are open later in the evening and weekends. In addition to the rota, there are now a number of pharmacies each providing 100 hours of service per week.

GP practices work closely with their local pharmacies and arrange early collection for repeat prescriptions where this is appropriate. The majority of practices also have arrangements with pharmacies regarding repeat dispensing services, enabling patients to collect repeat medication direct from the pharmacy.

**Over the holiday period (23 December 2021 – 4 January 2022), with the exception of the following days, most pharmacies are open as normal:**

**Saturday 25 December 2021**

**Monday 27 December 2021**

**Tuesday 28 December 2021**

**Monday 3 January 2022**

Where prescriptions are required during this period, details are provided of the pharmacies that are open.

These have been distributed to the media and other interested parties.

Health Partners that identify pharmacies that are not open at the time indicated should report this to [england.pharmacysouthwest@nhs.net](mailto:england.pharmacysouthwest@nhs.net), to allow NHS England to follow up with the contractor.

## Access to Optical Services

Please refer patients to their own optician or NHS 111.

Health Partners that identify opticians that are not open at the time indicated should report this to [england.optometrysouthwest@nhs.net](mailto:england.optometrysouthwest@nhs.net), to allow NHS England to follow up with the contractor.

## Access to Dental Services

### General Dentistry:

Patients who regularly attend a specific Dental Practice (for NHS or Private treatment) should contact the practice they normally attend. When that practice is closed an answer machine will provide details about how to contact an on-call dentist for urgent treatment. Attached are details of Practice cover arrangements for the Winter period.

### Urgent Dental Care

Clinics are provided for urgent treatment of dental pain. Access is by appointment only by calling 033 0063 300 or 111, arrangements will be made for the patient to be seen for urgent treatment only if a problem cannot wait until the next working day.

Health Partners that identify dentists that are not open at the time indicated should report this to [england.swdental@nhs.net](mailto:england.swdental@nhs.net), to allow NHS England to follow up with the contractor.

Date	The Dental Suite, Health Centre DAC, Vicarage Street, Barnstaple	RD&E, Gladstone Road, Heavitree, Exeter	Brunel Dental Centre, Forde House, Brunel Road, Newton Abbot	Seven Trees Clinic, Baring Street, Plymouth
Saturday 25 December	Closed	09:00 - 12:00	09:00 - 12:00	09:00 - 12:00
Sunday 26 December	09:00-12:00	09:00-16:00	09:00-16:00	09:00-16:00
Monday 27 December	09:00-12:00	09:00-16:00	09:00-16:00	09:00-16:00
Tuesday 28 December	09:00-12:00	09:00-16:00	09:00-16:00	09:00-16:00
Saturday 01 January	Closed	09:00-16:00	09:00-16:00	09:00-16:00
Sunday 02 January	09:00-12:00	09:00-16:00	09:00-16:00	09:00-16:00
Monday 03 January	09:00-12:00	09:00-16:00	09:00-16:00	09:00-16:00